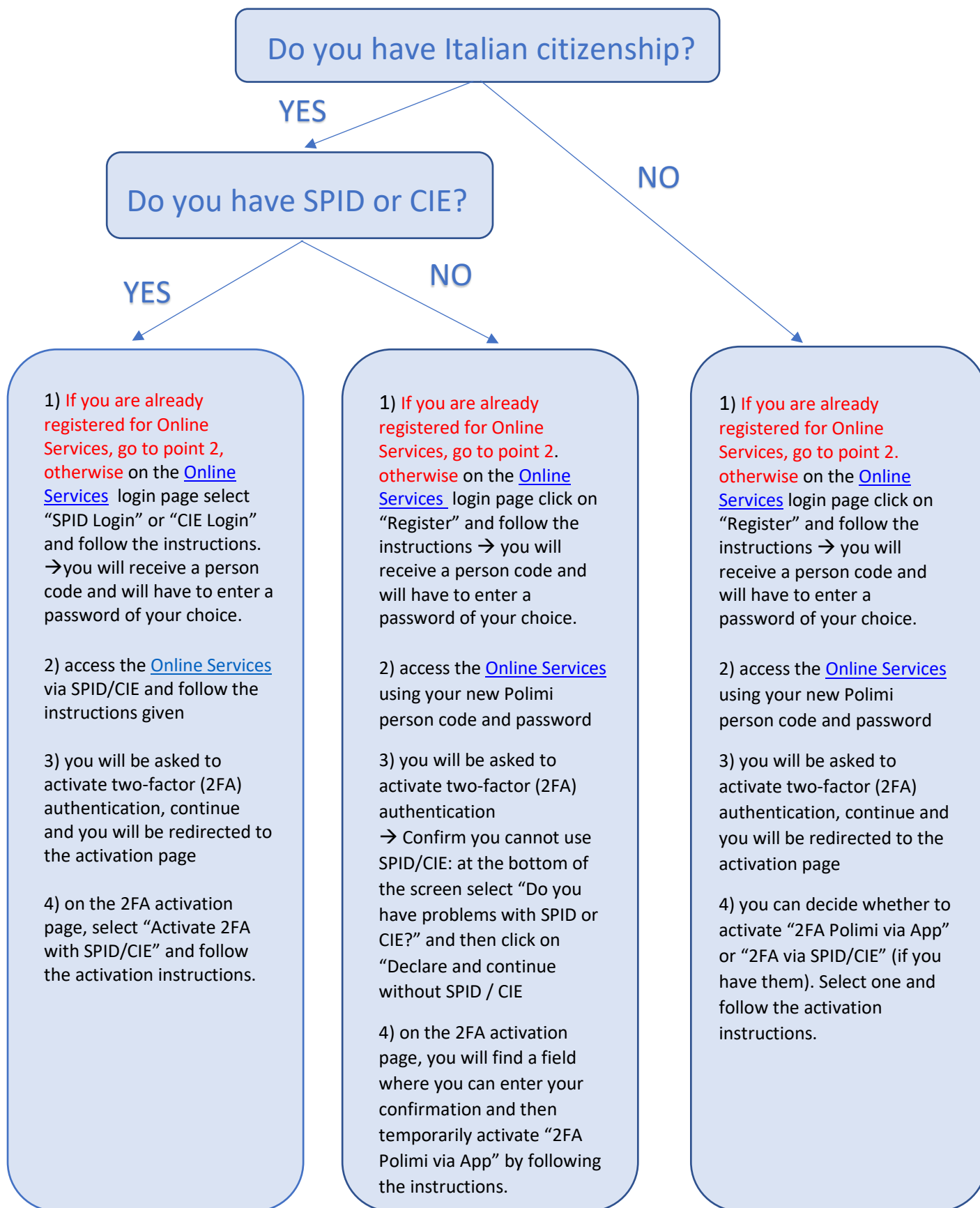**How do I access the Online Services?**
In compliance with the latest legislation regarding access public administration Online Services, if you have **sole Italian citizenship** you will be required to use SPID/CIE to access these services.

Do you have Italian citizenship?

YES

Do you have SPID or CIE?

NO

YES → (SPID/CIE: YES)

1) If you are already registered for Online Services, go to point 2, otherwise on the Online Services login page select "SPID Login" or "CIE Login" and follow the instructions. →you will receive a person code and will have to enter a password of your choice.

2) access the Online Services via SPID/CIE and follow the instructions given

3) you will be asked to activate two-factor (2FA) authentication, continue and you will be redirected to the activation page

4) on the 2FA activation page, select "Activate 2FA with SPID/CIE" and follow the activation instructions.

NO → (SPID/CIE: NO)

1) If you are already registered for Online Services, go to point 2. otherwise on the Online Services login page click on "Register" and follow the instructions → you will receive a person code and will have to enter a password of your choice.

2) access the Online Services using your new Polimi person code and password

3) you will be asked to activate two-factor (2FA) authentication → Confirm you cannot use SPID/CIE: at the bottom of the screen select "Do you have problems with SPID or CIE?" and then click on "Declare and continue without SPID / CIE

4) on the 2FA activation page, you will find a field where you can enter your confirmation and then temporarily activate "2FA Polimi via App" by following the instructions.

NO → (Italian citizenship: NO)

1) If you are already registered for Online Services, go to point 2. otherwise on the Online Services login page click on "Register" and follow the instructions → you will receive a person code and will have to enter a password of your choice.

2) access the Online Services using your new Polimi person code and password

3) you will be asked to activate two-factor (2FA) authentication, continue and you will be redirected to the activation page

4) you can decide whether to activate "2FA Polimi via App" or "2FA via SPID/CIE" (if you have them). Select one and follow the activation instructions.

Further information and frequently asked questions:
- SPID, CIE and Polimi Credentials
- Two-factor authentication